

Curriculum Vitae For Fabio Caldeira

Personal Information

Full Names

Fabio Matthew Caldeira

Drivers' License

Code 8 – Manual

Physical Address

31 Binneman Street
Bellville, Cape Town
South Africa

ID Number

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Marital Status

Single

Telephone Number

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Email Address

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Whatsapp

<https://wa.me/+27742797381>

LinkedIn

www.linkedin.com/in/fabiomcaldeira

Website

<https://www.fabiomcaldeira.co.za/>

Education

Margate Primary School

Port Shepstone High School

Microsoft

3CX

EC Council / Code RED

Cisco

Google Garage

Cybrury

LinkedIn Learning

LinkedIn Learning & PMI

LinkedIn Learning & CompTIA

Udemy

Connectwise

TEFL



Professional Experience

Tier 2 Field & Onsite Engineer | WIT

Cape Town | Jun 2022 – Current

- Setup of Windows Devices, Incl. Support & Maintenance
- Setup of Windows Servers, Incl Support & Maintenance
- Support of MS Exchange, O365 & Hybrid Setups
- O365 Setup and Migrations
- Support of O365 & Azure Environments
- Setup, Configurations and Maintenance of 3CX Solutions
- Setup, Configuration and Support of Sophos Firewalls
- Configuration of Linux Servers to meet clients' needs (For Kubernetes Clusters, Docker and VPS)
- Management of Client Billing
- B2B & B2C Sales of IT Products, Services & Systems
- Setup and troubleshooting of Hyper-V Replication
- Setup of Firewall, Servers & Network for Terrico

Field & Remote Support Engineer | Multi IT & Telephony

Johannesburg | Mar 2022 – Jun 2022

RFL: Got a better Job Opportunity in Cape Town

- SLA Maintenance of IT Related Systems
- Issue Resolution for Windows 8/10/11/Server 2008-2019
- Issue Resolutions and setup for Office 365
- Issue Resolutions for s3rd Party applications
- Maintenance of 3CX telephony solutions

CEO/Owner | Cloud One IT Engineers

Durban/Johannesburg | May 2021 – Feb 2022

RFL: Worked myself so hard that I ended up in hospital

- B2B & B2C Sales of IT Products and Services
- Management & Support of Clients IT Infrastructure
- Setup and Rollout of MS Intune MDM for Bidvest CIB
- Creation and hosting of Websites
- Marketing strategies & Implementation of them
- Setup of IT Systems to meet clients'/Insurance needs

JNR Security Engineer | Network Configurations

Durban | Feb 2020 – April 2021

RFL: Got Underpaid and getting myself into debt

- Ran Blue Team Investigations
- Installing and Maintaining Monitoring Systems
- Setting up and Managing Microsoft MFA & ATP
- Support for Windows 7/8/10/Server 2008-2019
- Support for Microsoft Office Suite
- O365 & Microsoft Azure Migrations
- Remote resolutions to helpdesk issues
- Remote resolutions to minor security threats/issues
- Support of SonicWall & Fortinet Firewalls

Highlights

- Junior Male Runner of the Year – SCS 2017
- Placed 1st in Online Palo Alto Cyber Security Challenge – 2020
- Freelanced (IT & Marketing) – 2021
- Complete Setup and Rollout of MS MDM Intune to Compendium Insurance Brokers - 2021